



THE STRAND CRUISE

TRAVEL COMPANION

Please find below some frequently asked questions to help you plan your journey.

Air Conditioning

You can personally control the air-conditioning in your suite. It is not recommended to set the temperature too low as a sudden change of temperature from outside to inside your cabin can bring on colds and respiratory illnesses.

Baggage

You are allowed to bring a sensible amount of personal belongings on board the ship. Dangerous items including but not limited to firearms, explosives, combustible & illegal substances may under no circumstances be brought on board.

Communication

Internet is available via Strand satellite communication in all public areas of the vessel as well as suites, free-of-charge for passengers who bring their own Wi-Fi-capable devices.

Although the vessel does not offer direct dial calls from suites, in the event of an emergency, the reception desk can facilitate an international call, and associated costs will be billed to the guest's on board account

The Strand Cruise contact information will be included in your final travel documents, and may be provided as a contact number in the event of an emergency at home.

Dietary Requirements

Our Culinary team will make every effort to accommodate special dietary requests. Please inform our office at least 60 days prior to departure of these requests.

Disability

The Strand Cruise Suites, restaurants and public areas are distributed over four decks and unfortunately the ship's layout does not allow for the installation of inter-connecting elevator facilities for wheelchair users. It is recommended passengers be relatively fit and able-bodied for land excursions.

Double Bed

All beds can be converted into twin or double. Default is double. Guests are invited to contact us prior the cruise should they wish a different setting.

Early Check-In On Day Of Arrival Or Morning Tour

The official check-in time for the Strand Cruise is 12 noon, however we are delighted to offer a couple of morning excursion options for passengers who are staying in a hotel local to their point of embarkation or arriving on an early flight prior to beginning their itinerary with us.

Passengers wishing to join the morning tour are given two options:

- For those arriving by air on a flight landing at Bagan or Mandalay airport no later than 08:00, the Strand Cruise will arrange a greeting and pick up at the airport on arrival.
- For passengers already staying at a hotel locally in Bagan prior to joining the four-night Bagan-Mandalay cruise, the meeting point for the tour is at the Bagan Lacquerware House in New Bagan. Please arrive no later than 09:00.
- For passengers already staying at a hotel locally in Mandalay prior to joining the three-night Mandalay-Bagan cruise, the meeting point is the U-Bein bridge in Amapura. Please arrive no later than 09:15.



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- A complimentary welcome breakfast will be served at both locations prior to the tour. Following the tour, passengers will be taken to the Strand Cruise in time for check-in.

Please tag your luggage and we will arrange for it to be delivered to your cabin suite in time for your arrival onboard.

Guests not wishing to join the morning tour should arrange their own local transportation to bring them to the Strand Cruise at its jetty in Old Bagan or at the Gaw Wein jetty in Mandalay. Passengers are welcome to arrive at the ship at any time after 10:00 and enjoy a relaxing breakfast on the sun deck while they wait for their cabin suite to be available from 12 noon.

Electricity

The electrical current on board is 220V, two round pin type as found in Continental Europe.

Etiquette in Myanmar

Burmese are generally tolerant and easy going. Please do not raise political issues with people, let them raise first. In Myanmar, disrespect for the national religion, Theravada Buddhism can cause upset. Buddhists open their temples to visitors and permit photography but you must remove shoes and socks. Do not 'Point' with your feet or touch people's heads or upper body. Never cross your legs in the company of monks or elders and ladies should not sit next to monks. Do not shake hands with monks, nuns and people in general, rather smile and nod. Shorts and skirts should be at knee level or below, but it is OK to expose arms.

Facilities in the Suites

All Suites have their own individually controlled air conditioning, en suite bathroom with shower, hairdryers, mini-safe, intercom phones, luggage storage, wardrobe, writing desk, kimono, slippers, satellite television and chairs. Suites do not have mini bars.

Gratuities

Gratuities are a personal matter, and are a token of your appreciation. An envelope will be provided in each suite on the last night of each sailing. US dollars are the preferred currency. Suggested gratuities are \$10 per person per day for shipboard staff.

Insect Precautions

To avoid insects entering your suite, it is advisable to keep suite windows and doors closed during the late afternoon and evening. It is also recommended that you apply insect repellent if you are outside your suite or going ashore at dusk or at night.

Laundry Service

Twenty-four hour, professional laundry and pressing service is provided on board. Costs will be listed in each suite's directory, and charged to the guests account.

Mail

Our reception desk staff would be pleased to mail postcards upon request. Applicable postage costs will be charged to the guest's account.



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Medical Services

The Strand Cruise will not have a full-time doctor travelling on-board. However, if medical assistance is required, the Strand crew will be in contact local medical authorities as soon as possible to facilitate medical services under the guidance of a doctor. Guests will be liable and responsible for all related charges. It is highly recommended for guests to subscribe to a personal travel insurance prior their journey to Myanmar.

Mobile Phone

Please check with your local carrier for roaming availability and charges before travelling. Mobile coverage is usually good in main cities (Yangon, Mandalay, Bagan) however weak to none in remote sites.

Newspapers

Daily complimentary newspapers are available via digital reading devices provided on-board.

Onboard Account & Currency

The official currency on board is the US dollar. All charges for services and products on board will be placed on the guest's shipboard account to be settled at the end of the voyage. MasterCard, Visa and US dollars are accepted for the settlement of guest accounts.

Passport & Visas

All passengers are required to have a valid passport for at least six (6) months after their scheduled departure from Myanmar. All passengers are required to verify and obtain by their own means a valid visa to enter Myanmar. The Strand Cruise Ltd. shall not be responsible or liable for delay or missed portion of any cruise due to invalid travel documentation.

Pets

Unfortunately, we are unable to accommodate pets of any kind aboard the Strand Cruise.

Security

Moored or docked, The Strand Cruise will have security personnel controlling access to the ship. However, we do recommend that you lock your suite door at all times and leave the key with reception staff when leaving for land excursions.

Smoking

The comfort and safety of our guests is our first priority. Smoking is not permitted in the suites and public areas on board. There is a designated smoking area on the Sun Deck.

Spa Services

The Strand spa and beauty salon offers a range of treatments from professional staff. A menu of services is available on board, and all costs associated with spa services will be charged to your account.

Suggested Attire

Aboard The Strand Cruise, attire is casual and comfortable with resort-style clothing. Footwear is required in all public areas.

On occasions, we will visit religious sites that may require long pants and covered shoulders. Proper footwear is recommended for excursions.

Valuables

All suites are equipped with a personal, electronic safe. The company will accept no liability for loss of any valuable items onboard.